



Strong. Committed. Ready

REALTIME WATCH SERVICE CONTRACT:

Your Billing Information:

Client: _____
Address: _____
City, State, Zip: _____
Telephone(Primary): _____ Secondary: _____
Cell #1: _____ Cell #2: _____
E-mail: _____ Fax: _____

COVERED PROPERTY INFORMATION:

Client: _____ Association: _____
Address: _____
City, State, Zip: _____
Telephone(local): _____
Alarm Company: _____ Telephone: _____
Security System & Entry Instructions (Cameras, Doorbell, Phone Apps-- List All):

Pass Code(s): _____ Entry Gate: _____

Utility Sources (Check Any): _____ Gas _____ Oil _____ Electric _____ Water
Provider/Acct #/Phone: _____
Provider/Acct#/Phone: _____
Provider/Acct#/Phone: _____

HVAC System: _____
Heating/ Cooling Settings: _____
Light Timer Settings: _____
Inside: _____



Outside: _____

Irrigation Settings: _____

Additional Information & Instructions: _____

PRIMARY MAINTENANCE CONTACTS:

Insurer/Agent: _____	Phone: _____
Plumber: _____	Phone: _____
Electrician: _____	Phone: _____
Pest Control: _____	Phone: _____
Landscaper: _____	Phone: _____
Contractor/Handyman: _____	Phone: _____
AC Contractor/Service Company: _____	Phone: _____

LOCAL CONTACT INFORMATION
(Person(s) with access to your home)

Name: _____

Telephone #: _____

Additional Information: _____

EMERGENCY NOTIFICATION

Should damage, illegal activity or any general concern arise and the owner cannot be contacted, the following person(s) should be contacted for recommended action and/ or authorization. Should this person be unavailable we will make a best attempt to temporarily repair/ stabilize the situation at the homeowner's expense.

Contact: _____

Address: _____

Telephone Number(s): _____

Service Agreement

PURPOSE OF AGREEMENT:

The purpose of this agreement is to specify the duties and obligations of Realtime Home Watch and the client, as well as to confirm the requested property services desired. Any necessary home information is fully described within the contract and said information is required to fulfill the service commitment.

INSURANCE:

It is required that you provide your homeowners' insurance certificate. The homeowner hereby agrees to indemnify and hold harmless Realtime Home Watch, and its employees from all liability that may result from all damage suits or claims about the provision of the services described within this Agreement, and from all liability for injuries to persons or property suffered or sustained by any person whomsoever, and to carry adequate homeowner's insurance to protect the interested parties hereto.

TERMINATION:

Either party may terminate this Service Contract with 30 (thirty) days written notice. Upon cancellation, Realtime Home Watch shall return keys, codes, and openers to client and client shall submit all fees due and payable to Realtime Home Watch within 10 (ten) days of receipt of termination notice.

AUTHORIZATION AND APPROVALS:

- All parties confirm the service contract provided by Realtime Home Watch, and the information provided by the client is understood and agreed upon. • Inaccurate or incomplete information is the responsibility of the client and will void all responsibility of Realtime Home Watch for said services.
- This document confirms the approval for limited access to the client's property for home monitoring services.
- Any emergency will be handled as detailed in this form, with changes due upon agreed conditions.

ADDITIONAL INFORMATION:

- While every effort will be made to oversee your home, Realtime Home Watch cannot protect from break-in, vandalism or other acts of nature. We do not anticipate problems, and we will do our best to immediately inform you of any instances should they occur.
- Should any unexpected home fees or costs be incurred, Realtime Home Watch will contact the client for approval. These costs will be shown as a separate line item on your invoice. We understand emergencies arise and we will be as accommodating as possible to meet such requests.
- Keys are required at the signing of the Service contract.

REALTIME HOME WATCH REQUIRES A SERVICE CONTRACT FOR ALL WORK TO ENSURE A COMPLETE UNDERSTANDING OF ALL SERVICES EXPECTED. THIS CONTRACT MUST BE SIGNED BY THE CLIENT AND OR HOMEOWNER(S) BEFORE ANY WORK CAN BEGIN.

BILLING IS ON A MONTHLY BASIS WITH PAYMENT EXPECTED NO LATER THAN 10 (TEN) DAYS FROM RECEIPT OF INVOICE. LATE PAYMENTS ARE SUBJECT TO A 3% LATE FEE AND A \$25.00 CHARGE FOR ALL RETURNED CHECKS.

I have read, signed and received a copy of this service contract and understand the service parameters.

Date: _____ Client/ Homeowner(s): _____

Date: _____ By: _____

I, _____, hereby authorize Realtime Watch to carry out emergency repairs to my property up to \$250 but not exceeding if I am unable to be reached or contacted. Realtime Watch will not exceed \$250 but will take all necessary steps to ensure your home is safe and protected from any incidents while you are unable to be there.

Name: _____

Signature: _____

Date: _____

